

THE POSH CLUB

The Posh Club volunteer experience

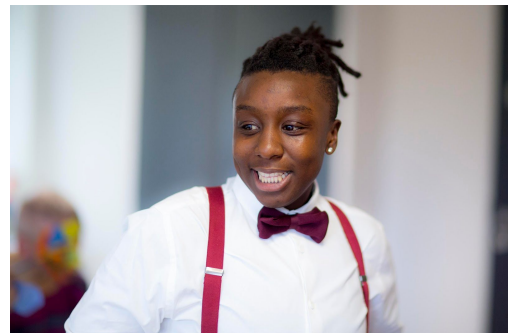
We can't bring The Posh Club experience to our guests without the hard work of our volunteers. Here's a taste of what to expect as a volunteer that uses Hackney Posh Club as an example. At Hackney Posh Club there are typically 120 guests each week.

Volunteers are expected to be focused on our guests' needs at all times. They'll get to work individually and as a team to provide a luxurious and attentive service of the Posh Club's afternoon tea and superior entertainments for our swanky seniors. The reward is a feeling of achievement and giving back to older members of the community... with maybe a smile and a tear or two along the way.

Volunteers are supported throughout the day by our Posh Club team.

The Hackney Posh Club Team

- **Azara and Dicky** - Our onstage hosts who keep the crowd in order, introduce the acts, run the raffle and sometimes perform too.
- **Tracey** - Posh Tracey is the day-to-day contact for volunteers and guests. She takes bookings and runs the logistics of the day, assigning volunteers to tasks to ensure a VIP experience for our guests.
- **Lorraine** - she's queen of the kitchen ensuring delicious food and beverages are prepared and ready to serve to meet all dietary needs and hygiene standards. She also runs a crack team to ensure the washing up is done and the kitchen is left clean and tidy.
- **Magoo and Lou** - they cover everything technical and electrical - and DJ the soundtrack which fills the dancefloor each week.



A typical day for volunteers at The Posh Club



- 07:30** The Posh Club Team arrive; unload the food; unpack the gear which will transform a humble church hall into a posh venue for our VIP guests
- 09:00** Volunteers arrive and are welcomed with a cuppa and a pastry followed by introductions and task assignments. Work includes:
- Laying the tables with fine linen and napkins
 - Matching-up and putting out the vintage china
 - Transforming the room with gilt chairs, fake palms, posters and moody lighting
 - Polishing and laying out the champagne flutes and putting the fizz on ice
- 10:45** Change into posh finery - tuxedos; little black dresses; white aprons; bow ties
- 11:00** Tracey gives the volunteers a detailed briefing of the timings for the rest of the day and what's expected of them at each point. There's the chance to grab an early sandwich.
- 11:30** Doors open and we welcome our guests. Tasks include:
- Door duties including checking in guests against the list of bookings and taking their entrance fee
 - Greeting guests; offering to hang their coats; taking them to their tables and introducing them to other guests
 - Car park duties
 - Serving teas and coffee
- 12:20** The famous Hackney Posh Club cake dance tempts guests with the cake stands of treats
- 12:25** Serve platters of sandwiches and top up the beverages
- 12:40** The entertainments begin and hosts Azara and Dicky introduce our first act
- 13:00** Dancing with the guests or helping in the kitchen
- 13:15** The second act followed by dancing to DJ Magoo
- 13:30** Clear the tables
- 13:45** Distribute the glasses; pop the fizz; serve the orange juice
- 14:00** The famous Posh Club raffle with ten prizes plus the star prize
- 14:15** The third act followed by dancing to DJ Magoo
- 15:00** Say farewell to our guests
- 15:05** Clean up the hall, wash the dishes and pack away ready for next week
- 16:00** End of the day followed by an optional 'debrief' at a local hostelry